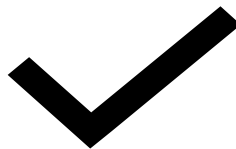


AFAB PROVEN PROCESS

- Customer reaches out via phone or email
 - AFAB responds rapidly, within 1-2 hours with enthusiasm
 - AFAB expresses gratitude and guarantees we will take care of them
 - We'll get it done, right, and on time
 - We will help them: what they need, and offer advice
 - AFAB finalizes and confirms drawings, specifics, ETA
 - AFAB schedules fabrication, ordering materials, delivery/shipping, etc.
 - AFAB confirms with customer that they are taken care of, and they can just leave it to AFAB from here on out.
-
- Goal: Within a few hours, customer feels warm and fuzzy and wonders why they ever called anyone else for metal.
-
- Before we ship, we confirm with customer.
 - Metal arrives, accurately and on time
-
- Customer only contacts AFAB for all metal orders from now on and we have a new customer

AFAB GUARANTEE

- You **NEVER** need to follow up, or check back, or waste any more of your precious time; you can move on with your day.
- It **WILL** arrive on time; everything will be accurate, and triple checked.
- You can check this task off of your to do list as **DONE**



Go grab a beer, AFAB has it from here!